



TRAIN DEVELOP
EMPOWER

TRAIN • DEVELOP • EMPOWER

IN-HOUSE CORPORATE TRAINING

PROCESS IMPROVEMENT & PERFORMANCE MANAGEMENT

Strengthen process improvement capabilities, improve operational performance, enhance efficiency, and establish effective performance management systems that drive sustainable business results.



COURSE CODE

OPS-003



DURATION
3-5 Days



DELIVERY
On-site / Virtual



PARTICIPANTS
10-25 per session



CERTIFICATE
Certificate of Completion



CUSTOMIZABLE
Yes - Tailored to Your Needs

[REQUEST PROPOSAL →](#)

WHY THIS PROGRAMME?



BUILD CAPABILITY

Strengthen process improvement & performance management capability and practical application.



REDUCE RISK

Identify inefficiencies, risks and performance barriers.



IMPROVE PROCESSES

Create structured, repeatable and sustainable workflows.



DRIVE VALUE

Improve performance, efficiency and measurable outcomes.

IN-HOUSE DELIVERY OPTIONS

- ✓ Onsite at client premises
- ✓ Live virtual instructor-led format
- ✓ Hybrid delivery format
- ✓ Customized duration based on organizational requirements

INDUSTRIES WE SERVE

- ✓ Oil & Gas
- ✓ Petrochemicals
- ✓ Manufacturing
- ✓ Mining & Metals
- ✓ Utilities
- ✓ Logistics & Transportation
- ✓ Infrastructure
- ✓ Government & Public Sector

WHY CHOOSE TRAIN DEVELOP EMPOWER?



20+
YEARS
EXPERIENCE



35+
COURSES IN
7 CATEGORIES



100%
CUSTOMIZED
SOLUTIONS



ON-SITE OR
VIRTUAL
DELIVERY



INDUSTRY
EXPERT
FACILITATORS

COURSE OVERVIEW

Organizations require strong process improvement & performance management capability to remain competitive, control costs, manage risk, and deliver sustainable operational and commercial value.

This in-house program develops practical process improvement & performance management capability through structured frameworks, applied tools, case studies, and improvement methods relevant to modern organizations.

Business Challenges Addressed

- > Inconsistent processes and performance
- > Limited governance and accountability
- > Rising operational and commercial costs
- > Weak planning and coordination
- > Performance visibility limitations
- > Inefficient workflows and controls
- > Stakeholder alignment challenges
- > Risk and compliance exposure
- > Limited measurement and reporting
- > Difficulty sustaining improvement

Key Learning Outcomes

- > Understand process improvement & performance management principles and frameworks
- > Improve process improvement & performance management processes
- > Identify performance risks and improvement gaps
- > Apply structured analysis and decision-making tools
- > Strengthen governance and accountability
- > Improve coordination and stakeholder alignment
- > Develop meaningful performance indicators
- > Support data-driven decision-making
- > Improve operational and commercial outcomes
- > Create sustainable improvement systems

WHO SHOULD ATTEND

Operations Managers

Department Managers

Production Managers

Supervisors & Team
Leaders

Process Improvement

Continuous Improvement

Quality Managers

Business Analysts

Operational Excellence

Performance Personnel

TRAINING METHODOLOGY

Interactive learning approaches support practical application and can be customized to the organization's environment, industry, and participant experience.

ID

Instructor-Led Discussions

ICS

Industry Case Studies

PW

Practical Workshops

GE

Group Exercises

SA

Scenario Analysis

PA

Performance Activities

IS

Improvement Simulations

ITE

Interactive Team
Engagement

COURSE MODULES

01 Foundations of Process Improvement & Performance Management

- Core principles of foundations of process improvement & performance management
- Current practices and operational considerations
- Structured analysis and decision-making tools
- Performance risks and improvement opportunities
- Practical implementation approaches
- Continuous improvement and sustainability

02 Process Analysis & Improvement Techniques

- Core principles of process analysis & improvement techniques
- Current practices and operational considerations
- Structured analysis and decision-making tools
- Performance risks and improvement opportunities
- Practical implementation approaches
- Continuous improvement and sustainability

03 Performance Measurement & KPI Development

- Core principles of performance measurement & kpi development
- Current practices and operational considerations
- Structured analysis and decision-making tools
- Performance risks and improvement opportunities
- Practical implementation approaches
- Continuous improvement and sustainability

04 Driving Operational Performance Improvement

- Core principles of driving operational performance improvement
- Current practices and operational considerations
- Structured analysis and decision-making tools
- Performance risks and improvement opportunities
- Practical implementation approaches
- Continuous improvement and sustainability

05 Building Sustainable Performance Management Systems

- Core principles of building sustainable performance management systems
- Current practices and operational considerations
- Structured analysis and decision-making tools
- Performance risks and improvement opportunities
- Practical implementation approaches
- Continuous improvement and sustainability



TAILORED TO YOUR NEEDS

Modules can be customized to align with your industry, operational environment, and participant experience.

[DISCUSS CUSTOMIZATION](#)



SCAN TO VIEW COURSE PAGE



READY TO IMPROVE PROCESS IMPROVEMENT & PERFORMANCE MANAGEMENT PERFORMANCE?

Partner with Train Develop Empower to build a resilient, agile and future-ready supply chain. Let's create lasting impact together.

[REQUEST PROPOSAL](#) →



EMAIL US
iht@traindevelopempower.com



CALL US
+66 90 324 7862



WHATSAPP US
+66 90 324 7862



VISIT OUR WEBSITE
www.traindevelopempower.com